

Bigger and stronger for you

On 1 November, we're merging with fellow Industry SuperFund, Spirit Super. We'll still be called CareSuper, and we'll be able to provide you with even more outstanding value and service.

KEEPING WHAT YOU KNOW AND LOVE

- We remain a profit-to-member fund, so our returns are all for you
- A unique investment approach for strong returns with less risk, giving you a smoother investment ride
- Competitive and affordable insurance options
- MetLife 360Health for professional health and medical services at no extra cost
- An exciting range of interactive webinars and in-person events



... AND INTRODUCING EXCITING NEW BENEFITS! ☆

- Lower admin fees
- An enhanced CareSuper app
- An award-winning member support team dedicated to helping you*
- More retirement income options
- New retirement calculators to help you plan
- Three levels of expert financial advice to suit your needs
- Online chat for quick answers

WHAT TO EXPECT IN THE COMING MONTHS

In September

- **Look out for your statement.**
This will confirm your account balance for the 2023/24 financial year.
- **Review the Significant Event Notice (SEN).**
Have a look at what's changing in the new fund.

22 October–21 November

- **Limited service period.**
There'll be a short pause on our services while we transfer your account.

From November

- **Receive your transfer (exit) letter.**
Confirming your current CareSuper account has been transferred to the merged fund.
- **Read your welcome pack.**
Receive your new CareSuper account details.
- **Log in to Member Online.**
Reset your password and access your account.
- **Download the enhanced app.**
Discover the new features.

Relax, we've got everything covered

You can be confident your super is safe and remains invested for your future.



VISIT OUR MERGER HUB

Scan the QR Code or visit caresuper.com.au/merger-info for the latest merger news and FAQs.

*Spirit Super was ranked best in super by Customer Service Benchmarking Australia (CSBA) for the period April 2023 to March 2024. Spirit Super has an agreement with CSBA for quality assurance and staff training within their contact centre. Awards and ratings are only one factor when deciding how to invest your super. Read about the award methodology at csba.com.au.

Past performance is not a reliable indicator of future performance and you should consider other factors before choosing a fund or changing your investments.

The information provided in this document is general advice only and has been prepared without taking into account your particular financial needs, circumstances or objectives. You should consider your own investment objectives, financial situation and needs and read the appropriate product disclosure statement and target market determination before making an investment decision. You may also wish to consult a licensed financial adviser.